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# FACTORS INFLUENCING THE ANNUAL GROWTH OF INDIAN BANKS OPERATING IN UAE

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### ABSTRACT

Banks play an indispensable part in the financial progress of any country. A substantial share of money supply is administered by the banks. The financial plan of a bank discloses its efficiency which is a critical indicator of the competence of banks. In this paper an endeavor has been made to study the fiscal factors of selected Indian banks operating in the UAE. Indian banks which are considered for this study are those which have a branch or delegate office in UAE. Efficiency is measured by using the yardsticks like Operating profit per share, Net operating profit per share, Return on investment, Return on total assets, Return on assets, Return on capital employed, Dividend payout ratio and Operating profit per share. The annual growth rate of selected banks has both positive and negative results that form the focus of the study. With the information gathered from selected fiscal data the effectiveness is measured and there is a positive growth in every bank.

**Keywords:** Deposit mobilization, Shareholders Fund, Capital Employed, EPS etc.

# 1. INTRODUCTION

The financial sector, particularly banking sector is the important pillar for the economic development and the financial strength of the country. Bank is one of the important sector which deals with money and credit. Bank is an agent like; it handles people's money in term of deposits and savings and helps the other people in the form of loans and credit. Bank is considered as an engine of credit. Banks serve as a major source for economic development by changing the different risks of enhancing industrial and business sectors. The commercial banking sector plays a vital role in converting monetary procedure to the whole economic system of a country. The Finance Ministry constantly plans major policies in the field of financial sector of the country. The Government accepted the important role of regulators. The Reserve Bank of India (RBI) has become more independent. Securities and Exchange Board of India (SEBI) and the Insurance Regulatory and Development Authority (IRDA) are the essential institutions. Worldwide banks started expanding their boundaries across all countries. UAE has several Indian origin banks operating in their region.



There is a rise in UAE-based non-resident Indians (NRIs) who are willing to open and send funds into non-resident external (NRE) accounts for tax free and deposits are earning high interest rates. India remains the largest receiver of international remittances according to World Bank Reports, touching US\$ 70 billion in the year 2013; the number one resource country for outflows to India is the UAE. In this approach it becomes important to study the financial performance of Indian origin banks which has their international presence in the form of Branch or Representative Office in UAE.

#### 2. EVALUVATION OF FINANCIAL PERFORMANCE

Financial performance can be evaluated by understanding the ways in which a firm can utilize its business and produce outcomes. From this study we can distinguish the financial performance of the selected banks and its outcome for the development of Indian economy. The financial performance of the bank is considered by utilizing number of profit ratios which incorporates Operating Profit Margin Ratio, Gross Profit Margin Ratio, Net Profit Margin Ratio, Return on Total Assets, and Return on Net worth and Earnings Per Share Ratio. There are other financial ratios too which will be used to scrutinize their cause and effect upon resources and current sample of selected banks.

#### 3. SCOPE OF STUDY

The study is focused on the dimensions of financial performance on selected Indian banks which has its branches or representative offices at UAE. The present paper concentrates on the discoveries and examination of overall revenue proportions for the chose manages an account with extraordinary reference to Operating profit per share, Net operating profit per share, Return on investment, Return on total assets, Return on assets, return on capital employed and Dividend payout ratio

#### 4. REVIEW OF LITERATURE

**Domar and Timbergen (1946)** measured the profitability of banks and concluded that the speculative structure is as fit as a fiddle which was earlier exhibited by Jorgenson and Nishimizudin for overall economic development and change.

**Sharma (1974)** stated, "The augmentation of managing an account workplaces was uneven and lopsided and banks were hoarding their operations in metropolitan urban territories and towns. A truly broad number of provincial and semi urban concentration with sensible potential outcomes of improvement fail to attract the thought of business banks. To the degree the store arrangement in the nation domains is concerned, much remains to be done."This gives highlight on the provincial and semi urban improvement of banks"

**Gopal Karkal(1977)** said,. "A few areas have done well in spreading the banking offices, while a few locales are still in reverse. Moreover, our customers are bigger dealers and huge industrialists. They approach with their interest for bigger loans and advances, and consequently give substantial business. Hence, we exchange our restricted assets to little industry, agribusiness. We get income to banks in other forms such as deposits and savings.

**Bourke (1989)** had reported that capital ratios are positively related to profitability. Bourke explained this by assuming that well capitalized banks may be benefited by utilizing cheaper and less risky sources of funds and enhanced quality asset markets. On the other hand, the cautiousness implied by high capital ratios may also be maintained in their asset portfolio decisions with consequent development in loan loss provision and hence profitability.

**Amandeep (1993)** conducted a study on profitability of commercial banks has taken effort to observe the trends in profits and profitability of 20 nationalized commercial banks, with the aid of trend analysis, ratio analysis and concentration indices of the selected factors. The study concentrated on recognizing the various factors and empirical testing to identify the factors which have an considerable contribution towards bank profitability in both direction. Using the multivariate analysis, the study accomplished that it is the management burden (as against the widely believed 'spread' element), which plays a major role in determining the profitability of commercial banks. Even though there is a lack of control on few determinants, it is inferred that judicious management can considerably enhance bank profitability.



#### 5. RESEARCH GAP

This study focuses on the financial performance of Indian origin banks having branches or representative offices in UAE which is unique in nature. The objective is to analyze the annual growth of selected banks. Hence the sample selection of banks based on their origin and international presence made this study unique.

#### 6. OBJECTIVES OF THE STUDY

The objective of the study is to analyze the performance of the selected Indian origin banks which are having branches or representative offices in UAE.

#### 7. FACTOR ANALYSIS

Factor analysis is a factual technique used to portray fluctuation among observed, associated factors and as far as a possible to bring down the number of unobserved variables called factors. The data about the interdependencies between observed factors can be utilized later to diminish the arrangement of factors in a dataset. Computationally this procedure is proportional to low rank guess of the grid of observed factors. Factor analysis started in psychometrics, and is utilized as a part of behavioral sciences, sociologies, advertising, administration, operations information search, and other connected sciences that depend on extensive amounts of information. Factor analysis is identified with central segment analysis (PCA), dormant variable models, including factor analysis, utilize relapse displaying systems to test speculations delivering error terms. In the present investigation factor analysis is utilized to gather related financial factors of chose banking sector.

The following are the ratios used for analyzing the financial performance of selected banks of Indian origin in the UAE:

X1-Advances to Assets X2-Debt - Equity Ratio X3-Investments to Total Assets X4-Current Ratio X5-Quick Ratio X6-Investments Deposit Ratio X7-Credit + Investments Deposit Ratio X8-Fixed Assets to Total Assets X9-Return on Advances X10-Interest Income to Total Assets X11-Other Liabilities to Total Assets X12-Return on Net worth X13-Operating Expenses to Total Income X14-Interest Expended to Total Expenses X15-Interest expended to interest earned X16-Spread to Working Fund X17-Burden to Working Fund X18-Interest Income to Total Income X19-Non-Interest Income to Working Fund X20-Non Operating Expenses to Total Assets X21-Deposits to Total Assets X22-Liquid Assets to Total Assets X23-Provision & Contingencies to Total Assets X24-Cash Deposit Ratio X25-Investments to Advances X26-Interest cover



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Variables	Factor I	Factor II	Factor III	Factor IV	Factor V	C <sup>2</sup>
x7	.989	.002	127	021	031	0.996
x21	979	.141	016	054	110	0.994
x5	.939	313	111	006	028	0.993
x2	.937	.132	.087	.108	267	0.986
x6	.919	.377	130	037	030	0.995
x16	838	139	.006	071	.491	0.968
x11	.698	043	.417	.279	452	0.944
X1	070	987	.115	022	.017	0.993
x3	.020	.986	.042	015	.068	0.979
x25	086	.984	106	.003	032	0.988
x8	.439	.755	001	059	461	0.979
x22	282	.715	555	174	110	0.941
x13	.108	.715	268	485	403	0.987
x4	.405	509	.461	.466	.275	0.928
x17	249	.247	883	049	.094	0.914
x12	254	.115	.860	.358	197	0.984
Y	463	268	.726	.215	.368	0.995
x9	537	.203	.682	.258	.369	0.997
x18	329	.617	671	.109	.092	0.960
x19	195	481	.577	.525	.337	0.992
x14	.171	.222	.122	.920	.049	0.942
x15	.401	138	.255	.862	.000	0.988
x20	300	307	.225	.755	.427	0.987
x26	260	123	.642	702	049	0.990
x10	479	234	.237	.650	.472	0.986
x23	261	512	.046	.588	.459	0.889
x24	111	043	065	.329	.826	0.809
Eigan values	10.180	7.628	4.014	3.246	1.041	
Variance (in %)	37.703	28.253	14.866	12.022	3.854	
Cumulative Eigan values (in %)	37.703	65.956	80.823	92.844	96.699	

#### FACTOR LOADING OF CANB BANK MEASUREMENT SCALE ITEMS ON EXTRACTED FACTORS

Extraction Method: Principal Component Analysis;

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Rotation Method: Varimax with Kaiser Normalization.

Table shows the factor loadings of CANB Bank Ltd for the period from 2000-01 to 2009-10.It can be observed from table4.75 that 97.81 per cent of total variation in X<sub>7</sub> is accounted by Factor I. Similarly, it is seen that nearly 95.84 per cent, 88.17 per cent, 88.15 per cent, 83.36 per cent, 70.22 per cent and 48.58 per cent variations in  $X_{21}$  (Deposits to Total Assets),  $X_5$  (Quick ratio),  $X_2$  (Debt - Equity Ratio),  $X_6$ (Investments Deposit Ratio),  $X_{16}$  (Spread to Working Fund) and  $X_{11}$  (Other Liabilities to Total Assets) respectively are explained by Factor I. This shows that though Factor I is an important factor as far as explaining the variations in variables namely  $X_7$ ,  $X_{21}$ ,  $X_5$ ,  $X_2$ ,  $X_6$ ,  $X_{16}$  and  $X_{11}$  are concerned but in terms of profitability, its explanation is quite moderate. But all the four derived factors taken together explain 99.5 per cent variations in the profitability of CANB bank. This shows that no individual factor can be solely responsible for the variations in the profitability of CANB bank; it is the combination of different factors which are associated with the profitability. Similarly, it is seen that the first factor accounts for only 37.7 per cent of variation in the variable set, while second factor's contribution is 28.25 per cent. All the five factors taken together could explain as much as 96.7 per cent of variations in the variables associated with profitability. Similarly,  $X_1$  (Advances to Assets) has relatively high factor loading with Factor II and all the five factors together could explain nearly 99.3 per cent of the variation in  $X_1$ . Similarly,  $X_{17}$  (Burden to Working Fund) has relatively high factor loading with Factor III and all the five factors together could explain nearly 91.4 per cent of the variation in X<sub>17</sub>. The variable X<sub>14</sub> (Interest Expended to Total Expenses) is the dominant variable in fourth factor as its factor loading is as high i.e., 84.64 per cent variations in X<sub>14</sub> is associated with Factor IV. Finally, the variable  $X_{24}$  (Cash Deposit Ratio) is the dominant variable in fifth factor as its factor loading is as high i.e., 68.23 per cent variations in  $X_{24}$  is associated with Factor V

Variables	Factor I	Factor II	Factor III	Factor IV	Factor V	C <sup>2</sup>
x25	.946	.055	.247	.055	013	0.962
X1	940	063	297	045	.027	0.979
x3	.927	164	.223	214	034	0.983
x5	927	196	285	026	.017	0.980
x16	921	.276	.096	112	.186	0.981
x6	.906	279	.224	188	029	0.985
x9	.866	.151	.342	.288	014	0.973
x23	859	.223	247	323	.130	0.970
x17	842	.011	.165	429	.023	0.921
x14	.813	.360	.147	.307	.270	0.979
x15	.763	.491	.009	.270	.274	0.971
x4	.688	.510	.241	.239	093	0.857
x19	622	.538	540	093	003	0.977
x8	.053	936	.146	036	025	0.902
x21	290	.898	122	119	.043	0.921
x20	103	.846	015	.090	.473	0.958

TABLE : FACTOR LOADING OF IDBI MEASUREMENT SCALE ITEMS ON EXTRACTED FACTORS

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x7	326	824	188	350	015	0.943
x10	139	.814	.159	.187	.469	0.962
x26	363	799	043	080	449	0.980
x12	.388	.073	.839	.013	178	0.892
x2	.522	244	.689	.320	219	0.957
x18	.503	.127	.661	.229	.452	0.963
Y	.071	013	.283	.939	.011	0.967
x11	106	442	.318	668	202	0.795
x22	.414	.461	.296	.586	.058	0.818
x24	211	.202	036	073	.789	0.714
x13	125	457	.297	304	741	0.954
Eigan values	12.662	7.641	1.889	1.682	1.373	
Variance (in %)	46.895	28.298	6.997	6.230	5.083	
Cumulative Eigan values (in %)	46.895	75.193	82.191	88.421	93.504	

Extraction Method: Principal Component Analysis.

Rotation Method: Varimax with Kaiser Normalization.

It can be observed from the above table that five distinct factors have emerged and these given factors explain 93.5 per cent of variations in the selected variables and 89.49 per cent of total variation in  $X_{25}$ are accounted by Factor I. Similarly, it is seen that nearly 88.36 per cent, 85.93 per cent, 85.9 per cent, 84.82 per cent, 82.08 per cent, 75 per cent, 73.79 per cent, 70.9 per cent, 66.1 per cent, 58.22 per cent, 47.33 per cent and 38.69 per cent variations in  $X_1$  (Advances to Assets),  $X_3$  (Investments to Total Assets), X<sub>5</sub> (Quick ratio), X<sub>16</sub> (Spread to Working Fund), X<sub>6</sub> (Investments Deposit Ratio), X<sub>9</sub> (Return on Advances), X<sub>23</sub> (Provision & Contingencies to Total Assets), X<sub>17</sub> (Burden to Working Fund), X<sub>14</sub> (Interest Expended to Total Expenses), X<sub>15</sub> (Interest expended to interest earned), X<sub>4</sub> (current ratio) and  $X_{19}$ (Non-Interest Income to Working Fund) respectively are explained by Factor I. Similarly,  $X_8$ has relatively high factor loading with Factor II and all the five factors together could explain nearly 90.2 per cent of the variation in  $X_8$ .Next,  $X_{12}$  (Return on Networth) has relatively high factor loading with Factor III and all the five factors together could explain nearly 89.2 per cent of the variation in  $X_{12}$ . The variable  $X_{13}$  (Operating Expenses to Total Income) is the dominant variable in fourth factor as its factor loading is as high i.e., 47.33 per cent variations in X<sub>11</sub> is associated with Factor IV, while all the five factors together account 79.5 per cent of the variations in  $X_{11}$ . Similarly,  $X_{24}$  (Cash Deposit Ratio) are accounted predominant place in factor V.

Variables	Factor I	Factor II	Factor III	Factor IV	C <sup>2</sup>
x5	984	.135	051	.053	0.992
X1	969	.142	147	009	0.981
x2	960	.049	.166	.140	0.971

FACTOR LOADING OF SBI MEASUREMENT SCALE ITEMS ON EXTRACTED FACTORS



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x25	.959	.077	.214	.021	0.972
x3	.895	.283	.292	.004	0.966
x20	.887	304	124	.285	0.976
x10	.881	352	167	.231	0.981
x21	.881	164	310	229	0.952
x6	.817	.355	.392	.043	0.949
x13	801	.054	.043	557	0.957
x7	792	.519	.266	.120	0.982
x16	.767	183	.598	.050	0.982
x4	.658	532	.301	.340	0.922
x9	.106	.957	084	091	0.942
x12	161	.952	075	169	0.966
x18	.117	930	248	166	0.968
Y	260	.913	194	101	0.949
x19	.364	.844	.163	.307	0.966
x22	.450	807	252	132	0.935
x26	496	.799	.077	252	0.954
x14	089	117	976	.023	0.975
x15	.165	152	945	.233	0.998
x23	.198	.196	.934	.016	0.950
x8	050	.209	909	288	0.955
x11	124	.097	.805	.521	0.944
x17	115	518	.761	280	0.939
x24	373	518	.380	526	0.829
Eigan values	11.788	7.322	5.307	1.430	
Variance (in %)	43.658	27.120	19.657	5.298	
Cumulative Eigan values (in %)	43.658	70.778	90.434	95.732	

Extraction Method: Principal Component Analysis.

Rotation Method: Varimax with Kaiser Normalization.

It can be observed from the above table that five distinct factors have emerged and these given factors explain 95.73 per cent of variations in the selected variables and 96.83 per cent of total variation in  $X_5$  are accounted by Factor I. Similarly, it is seen that nearly 93.9 per cent, 92.16 per cent, 91.97 per cent, 80.1 per cent, 78.68 per cent, 77.62 per cent, 66.75 per cent, 64.16per cent, 62.73 per cent, 58.83 per cent and 43.3 per cent variations in  $X_1$  (Advances to Assets),  $X_2$  (Debt - Equity Ratio),  $X_{25}$  (Investments to Advances),  $X_3$  (Investments to Total Assets),  $X_{20}$  (Non Operating Expenses to Total Assets),  $X_{10}$  (Interest Income to Total Assets),  $X_{21}$  (Deposits to Total Assets),  $X_6$  (Investments Deposit Ratio),  $X_{13}$ 



(Operating Expenses to Total Income),  $X_7$  (Credit + Investments Deposit Ratio),  $X_{16}$  (Spread to Working Fund)and  $X_4$ (current ratio) respectively are explained by Factor I. Similarly,  $X_9$  (Return on Advances) has relatively high factor loading with Factor II and all the four factors together could explain nearly 94.2 per cent of the variation in  $X_9$ . Next,  $X_{14}$  (Interest Expended to Total Expenses) has relatively high factor loading with Factor III and all the four factors together could explain nearly 94.2 per cent of the variation in  $X_{9}$ . Next,  $X_{14}$  (Interest Expended to Total Expenses) has relatively high factor loading with Factor III and all the four factors together could explain nearly 97.5 per cent of the variation in  $X_{14}$ . The variable  $X_{24}$  (Cash Deposit Ratio) is the dominant variable in fourth factor as its factor loading is as high i.e., 27.67 per cent variations in  $X_{24}$  is associated with Factor IV, while all the four factors together account 82.9 per cent of the variations in  $X_{24}$ .

Variables	Factor I	Factor II	Factor III	Factor IV	Factor V	C <sup>2</sup>
x6	.970	.109	.139	.125	.042	0.989
x3	.936	.235	.194	.142	.049	0.992
x25	.935	.285	.195	.031	.041	0.994
X1	904	276	237	.213	.038	0.996
x5	855	390	298	.152	.033	0.998
x11	.788	330	.049	.034	440	0.927
x19	.783	207	.234	.181	.445	0.938
x10	.283	.935	.084	.150	.078	0.990
x26	197	934	092	053	.257	0.987
x20	.336	.888	.178	.165	.100	0.970
x21	.120	.859	.429	.240	.025	0.979
x15	198	.835	412	.263	.016	0.976
x4	.532	.784	.126	137	157	0.954
x13	030	715	.260	481	408	0.978
x14	483	.689	478	.225	.016	0.986
x18	585	.683	150	058	335	0.947
x7	185	675	414	.556	.146	0.986
x17	.089	.134	.899	265	226	0.934
x23	.591	075	.767	040	.176	0.967
x16	.624	.037	.725	112	.163	0.951
x2	503	052	608	282	.404	0.868
x8	538	223	591	.246	.162	0.785

#### FACTOR LOADING OF BOB MEASUREMENT SCALE ITEMS ON EXTRACTED FACTORS

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x24	034	247	.065	939	169	0.977
x22	070	213	.154	930	169	0.975
x12	.037	.120	068	.346	.921	0.988
x9	.419	556	073	.100	.656	0.979
Y	393	592	278	.223	.598	0.990
Eigan values	11.106	7.318	4.587	1.603	1.384	
Variance (in %)	41.133	27.102	16.987	5.937	5.125	
Cumulative Eigan values (in %)	41.133	68.235	85.223	91.160	96.285	

Extraction Method: Principal Component Analysis.

Rotation Method: Varimax with Kaiser Normalization.

It can be revealed from the above table that five distinct factors have emerged and these given factors explain 96.29 per cent of variations in the selected variables and 94.09 per cent of total variation in  $X_6$  (Investments Deposit Ratio) are accounted by Factor I and 15.44 per cent of the variations in the profitability (Y) are explained by Factor I and its explanation is high and all the five derived factors taken together explain 99 per cent variations in the profitability of Punjab national bank. This shows that individual factor can be solely responsible for the variations in the profitability of Punjab national bank. This shows that individual factor can be solely responsible for the variations in the profitability. Similarly,  $X_{10}$  (Interest Income to Total Assets) has relatively high factor loading with Factor II and all the four factors together could explain nearly 99 per cent of the variation in  $X_{10}$ . Next,  $X_{17}$  (Burden to Working Fund) has relatively high factor loading with Factor III and all the five factors together could explain nearly 93.4 per cent of the variation in  $X_{17}$ . The variable  $X_{24}$  (Cash Deposit Ratio) is the dominant variable in fourth factor as its factor loading is as high i.e., 88.17 per cent variations in  $X_{24}$  is associated with Factor IV, while all the five factors together account 97.7 per cent of the variations in  $X_{21}$ . Similarly,  $X_{12}$  (Return on Networth) are accounted predominant place in factor V.

Variables	Factor I	Factor II	Factor III	Factor IV	C <sup>2</sup>
X1	992	.036	.048	.013	0.988
x5	985	.021	.015	.105	0.980
x25	.948	.273	128	007	0.990
x3	.917	.338	207	030	0.990
x6	.910	.329	233	.025	0.991
x16	.892	167	341	.058	0.943
x4	.867	290	058	360	0.960
x20	.792	278	.490	059	0.948
x11	.790	345	.005	.106	0.754

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x8	752	.238	.342	.400	0.908
x23	.756	.001	601	.184	0.967
x10	.733	313	.571	109	0.969
x2	698	.011	.183	.482	0.753
Y	213	.966	.085	037	0.987
x9	.376	.917	.017	051	0.985
x12	223	.907	.252	129	0.953
x18	328	879	.296	104	0.975
x22	028	831	.390	.160	0.869
x26	393	.819	334	.106	0.948
x19	.675	.725	003	.009	0.980
x7	294	.721	445	.282	0.884
x17	.267	669	628	.177	0.943
x13	018	080	960	.053	0.931
x15	189	092	.935	157	0.949
x14	471	151	.841	147	0.974
x24	131	426	.766	.197	0.821
x21	.098	.151	.317	864	0.876
Eigan values	11.406	7.795	4.718	1.300	
Variance (in %)	42.244	28.871	17.473	4.813	
Cumulative Eigan values (in %)	42.244	71.115	88.588	93.401	

Extraction Method: Principal Component Analysis.

Rotation Method: Varimax with Kaiser Normalization.

It can be observed from the above table that four distinct factors have emerged and these given factors explain 93.4 per cent of variations in the selected variables and 98.41 per cent of total variation in  $X_1$  (Advances to Assets) are accounted by Factor I and 4.54 per cent of the variations in the profitability (Y) are explained by Factor I and its explanation is high and all the four derived factors taken together explain 98.7 per cent variations in the profitability of Bank of Baroda. This shows that individual factor can be solely responsible for the variations in the profitability. Similarly,  $X_9$  (Return on Advances) has relatively high factor loading with Factor II and all the four factors together could explain nearly 98.5 per cent of the variation in  $X_9$ . Next,  $X_{13}$  (Operating Expenses to Total Income) has relatively high factor loading with Factor III and all the four derivel 93.1 per cent of the variation in  $X_{13}$ . The variable  $X_{21}$  (Deposits to Total Assets) is the dominant variable in



fourth factor as its factor loading is as high i.e., 74.3 per cent variations in  $X_{21}$  is associated with Factor IV, while all the four factors together account 87.6 per cent of the variations in  $X_{21}$ .

- 8. FINDINGS
  - According to the analysis, all the four derived factors taken together explain 99.5 per cent variations in the profitability of CANB bank.
  - Based on data, it shows that no individual factor can be solely responsible for the variations in the profitability of CANB bank. It is the combination of different factors which are associated with the profitability.
  - It is found that all the five factors taken together could explain as much as 96.7 per cent of variations in the variables associated with profitability.
  - It can be found from the above table that five distinct factors have emerged and these given factors explain 93.5 per cent of variations in the selected variables and 89.49 per cent of total variation in  $X_{25}$  are accounted
  - It can be analyzed from the above table that five distinct factors have emerged and these given factors explain 96.29 per cent of variations in the selected variables and 94.09 per cent of total variation in  $X_6$  (Investments Deposit Ratio)
  - Based on the data, it shows that individual factor can be solely responsible for the variations in the profitability of Bank of Baroda; it is the combination of different factors which are associated with the profitability.
  - According to the analysis, the capital adequacy and Tier I capital ratio of Bank of Baroda and Punjab national Bank is more than the Basel Accord norms .We conclude that both the banks are good with respect capital adequacy because it is above the Basel norms.
  - It is found that the loans to total assets of Punjab National Bank are more compared with Bank of Baroda. Hence, we can say that the risk is more in Punjab National Bank compared with Bank of Baroda.
  - The total advances to customer deposit of Punjab National Bank are less compared with Bank of Baroda. Hence, Bank of Baroda is managing more efficiently for converting deposits to advances.

#### 9. **RECOMMENDATIONS**

- The net profit ratio of Bank of Baroda is more compared with Punjab National Bank. The Average current assets and quick assets of Bank of Baroda is more compared with Punjab National Bank.
- We can conclude that the Bank of Baroda liquidity is stronger compared to Punjab National Bank. and the t-test has also proved the same in the case of all the liquidity ratios.
- The debt-equity ratio of Punjab National Bank is more compared with Bank of Baroda 5.00 %; hence long term solvency is well in Punjab National Bank.
- The spread ratio of Bank of Baroda is more compared with Punjab National Bank. Hence, we can say that the Punjab National Bank Interest income more compared with interest expenses.
- Hence Punjab National Bank earns more profits. From analysis it clears that there is no significance difference between the Bank of Baroda and Punjab National Bank's financial performance but we conclude that the Punjab National Bank performance is slightly less compared with Bank of Baroda.
- The banks should motivate and impart right knowledge about banking to their staff. The banks should bring new products/services based on the aspirations of customers.
- The banks have to fundamentally reorient its business models by moving from product centric silos to customer centric strategies.
- The banks must become more clients centric by leveraging sophisticated insights to improve risk management pricing, channel performance and client satisfaction.



#### 10. CONCLUSION

As a result of revolution in banking sector, new banks have entered with pioneering ideas which attracts more customers and their changing needs. With the help technology advancement banking requirements can be easily done. The commercial banks would need to devise the imaginative ways to increase the income in order to gain more profits in the international competition. The reporting accounting standards, an improvement of accounting standards and disclosed practices would enhance for transparency in financial market which will lead Indian bank to succeed across multicultural environment.

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